

# Dillon International's Refund Policy

## Adoption Fees

Program Management Fee #1	60% of the fee is refundable if the Adoptive Parents (AP) withdraw 4 weeks or less after Home Study Application approval and prior to home study approval
	40% of the fee is refundable if the AP withdraw 4 to 8 weeks after Home Study Application approval and prior to home study approval
	Fee is non-refundable if the AP withdraw eight weeks or more after Home Study Application approval or after home study approval
Program Management Fee #2	60% of the fee is refundable if the AP withdraw 8 weeks or less after home study approval
	40% of the fee is refundable if the AP withdraw 8-12 weeks after home study approval
	Fee is non-refundable if the AP withdraw 12 weeks or more after home study approval
Refundable Deposit	100% of the fee is refundable if the AP withdraw before the child arrives home.
	100% of the fee is refundable if the AP submit all of the following items to Agency within three years of the date the child is placed with the family: 1) proof of the child's U.S. adoption finalization / registration, 2) copies of all medical, adoption, or guardianship documents received in the child's birth country, 3) proof of the child's U.S. citizenship, and 4) the child's Social Security Number.

International Fee, Maintenance Support Fee, Adoption fees, Legal fees	Non-refundable after the AP accept the referral of a child. If circumstances change and the AP cannot proceed with the adoption of the child referred to them, the fees could be transferred to another child's adoption within the same country program.
Home Study Fee	Non-refundable after the first home study visit
	Non-refundable regardless of the recommendation in the home study report.
Post-Placement Fee	Non-refundable once each post placement visit is complete.
	The unused portion of the fee (based upon the number of visits completed) is refundable if the AP move out of Agency's direct service area before completion of the post placement supervision.

## Camps and Other Heritage Events

A full refund minus a \$50 deposit will be given if cancellation is made 3 weeks or more before start of event.

## Tours

For all tours, partial refunds are given with 5-, 3- and 1-month notice.

For tours costing \$1,500 or less:

- If cancellation notice is given 5 months before tour, refund is \$100 per person.
- With notice 3 months out, refund is \$200 per person.
- With notice 1 month out, refund is \$300 per person.
- With less than 30 days' notice, there is no refund.

For tours costing \$1,500 or more:

- If cancellation notice is given 5 months out, refund is \$200 per person.
- With notice 3 months out, refund is \$300 per person.
- With notice 1 month out, refund is \$500 per person.
- With less than 30 days' notice, no refund.